

# WINTER LIGHTS INFO

Shelburne Museum is delighted to welcome visitors to Winter Lights, a brilliant and beautiful celebration of the season! Here is some helpful info about the experience. If you have any questions or concerns prior to your visit, please contact winterlights@shelburnemuseum.org or 802.985.0833.

### TICKETS

- Tickets purchased in advance for walk-through nights are \$15 for adults and \$10 for children 3-17. Children under 3 are free.
- Anytime VIP Tickets purchased online are \$30 and are good on any one walk-through night without a reservation.
- Same-day tickets purchased at the door are \$20 per adult and \$12 per child. Children under 3 are free.
- Drive-around night tickets are \$65 per personal vehicle.
- For admission on walk-through nights, each member of your group (age 3+) will need to present a ticket at Admissions. Please bring a physical ticket for each member of your group or be prepared to show digital tickets on a scannable smartphone.
- For admission on drive-around nights, each vehicle will need to present one ticket.
   Please bring a physical ticket or be prepared to show a digital ticket on a scannable smartphone.
- Tickets are <u>nonrefundable</u> and are <u>not</u> transferable to another date. You may transfer tickets via email to another person or group on the same date. Please note that once a ticket's barcode has been scanned, it cannot be used by a different visitor/vehicle, or for re-entry to the grounds.
- Extreme weather: Winter Lights happens in the snow, rain, and colder temperatures. In the rare event of cancellation due to extreme weather, ticketholders will be notified by email and notifications will be issued over social media and local media. Tickets from the cancelled date are good at any subsequent date during the run of the event from 4:30-7 p.m. There is no need to rebook a ticket.
- Guest Passes and Anytime VIP Tickets are not valid for drive-around nights or Ice Bar.
- Please direct all group ticket inquiries to <u>winterlights@shelburnemuseum.org</u> or 802.985.0831.

## DAYS, DATES, TIMES

- Hours: 4:30-8:00 p.m. Last entry is at 7:00 p.m. Please note that the grounds will close promptly at 8 p.m.
- Dates: November 21, 2024 through January 5, 2025.
- Walk-through evenings are most Thursdays through Sundays from November 21 to December 29, plus December 30, December 31, and January 1
- Drive-around evenings are Tuesdays and Wednesdays in December, plus January 2, 3, 4, and 5.
  - Walk-through evenings: November 21, 22, 23, 24, 29, 30; December 1, 5, 7, 8, 12, 13, 14, 15, 19, 20, 21, 22, 23, 26, 27, 28, 29, 30, 31; January 1.
  - o Drive-around evenings: December 3, 4, 10, 11, 17, 18; January 2, 3, 4, 5.
  - o Ice Bar (21+): December 6. More information below.
  - Sensory Friendly Evenings: December 9 and December 16. More information below.

Closed: November 27, 28; December 24, 25.

- Museum Store hours: Thursdays through Sundays, 11 a.m.-8 p.m.
- The Store at Diamond Barn hours: Thursdays through Sundays, 4:30-8 p.m.

#### **POLICIES**

- Photography and video (for personal use only) are welcome.
- The use of sleds, toboggans, etc. for transportation or recreation is prohibited.
- Pets are not permitted on the Museum grounds. Service animals are welcome.
- Shelburne Museum is a smoke-free and vape-free campus. Smoking and vaping are not permitted on Museum grounds.
- The safety and well-being of our visitors and staff are of the utmost importance. To
  ensure a secure venue for all, the possession of firearms, fireworks, explosives,
  incendiary devices, knives, or weapons of any kind is prohibited at Shelburne Museum's
  property.

### WHAT TO EXPECT

Restrooms are available at Admissions, the Weathervane Café, and the Train Station. All
restrooms are accessible and include infant changing tables. The restrooms at
Admissions and the Weathervane Café are multi-stall, gendered restrooms; the Train
Station has two single-stall, gender neutral restrooms.

- Winter Lights is an outdoor experience. We advise visitors to dress comfortably for being outdoors and to wear footwear appropriate for uneven terrain and varied weather conditions.
- The Winter Lights experience requires approximately one half mile of walking. There are changes in elevation both up and down. We advise all visitors to wear appropriate footwear for the weather and the terrain.
- The pathways are packed gravel that can be uneven. Museum staff work diligently to keep pathways plowed and salted, but please exercise caution as snow and ice can accumulate during the course of an evening.
- Visiting with wheelchairs, strollers, or wagons? Please be aware that in muddy, wet, icy, or snowy conditions can cause paths to become more challenging to navigate using wheels.
- Several areas are accessible only through navigating inclines and declines.
- Pathways are lit, but lower light levels exist in certain locations on the grounds.
- Installations at the south lawn, the Ticonderoga, Beach Woods, and the Weathervane Café all include motion lighting.
- The Ticonderoga installation includes sound, and some of the installations include music.
- Ground transportation is <u>not</u> available on walk-through evenings. However, with advance reservations on Tuesday and Wednesdays in December (December 3, 4, 10, 11, 17, 18) and on January 2, 3, 4, and 5, the Museum offers a drive-around experience. Reservations are required. Tickets are \$65 per personal vehicle and can be purchased through the Museum web site.
- The Weathervane Café will be open during walk-through evenings of Winter Lights, serving beverages and snacks.
- Alcohol: Visitors are not allowed to bring alcohol onto the grounds. Visitors should be
  prepared to show ID to purchase alcoholic beverages onsite. Alcohol purchased onsite is
  not permitted to leave the grounds.
- Please contact Visitor Services at <u>winterlights@shelburnemuseum.org</u> or call 802.985.0833 for any specific accessibility accommodation requests.

#### NEW FOR 2024

- Anytime VIP Ticket allows you to build flexibility into your Winter Lights plans and also are perfect for holiday giving! Good on any Winter Lights walk-through night without reserving an evening or time—even on nights or at times that are sold out! Limited quantity available. Nonrefundable. Cannot be used for Ice Bar. Must be used in 2024.
- Special Programming on weekends including musicians, a cappella singing groups, and much more. Please check website for updates.
- Enhanced Circus display with whimsical figures, inspired by the Museum's collection, illuminated under a Big Top of lights.
- At the steamboat *Ticonderoga*, sea creatures modeled after weathervanes in the Museum's collection will float on a sea of lights.
- Sawmill and adjacent Covered Bridge will be illuminated.

• In partnership with the Town of Shelburne, the village of Shelburne along U.S. Rte. 7 will be festively lit.

## SENSORY FRIENDLY WINTER LIGHTS

- We offer two Sensory Friendly Winter Lights dates: Monday, December 9 and Monday, December 16. Advance registration is strongly recommended, so that we can share "Know Before You Go" materials and answer questions. Please visit the Museum's website calendar for December 9 and December 16 to register.
- Adults are \$15, children 3-17 are \$10, children under 3 are free. If cost is a hardship, please contact education@shelburnemuseum.org or 802.985.0924.
- Please reach out to us with any questions or concerns regarding accessibility needs by emailing education@shelburnemuseum.org or calling 802.985.0924.

#### DRIVE-AROUND EVENINGS

- Happening Tuesday and Wednesdays in December (December 3, 4, 10, 11, 17, 18); and January 2, 3, 4, 5.
- \$65 per personal vehicle.
- Entry times: 4:30-7:30 p.m. on the half-hour.
- Visitors follow a lead car in their own vehicles, on a single loop through the light displays.
- Each drive-around loop lasts approximately 15 minutes. For safety reasons, visitors must remain in their vehicles for the duration of the drive-around. The caravan will stop at key locations so that visitors can roll down their windows to enjoy the music and take pictures from the safety and comfort of their vehicles.
- Upon arrival, please present your vehicle's ticket to a staff member stationed in front of Admissions.

## ICE BAR AT WINTER LIGHTS

- A festive holiday event for adults (21+) that features food trucks, bars with special hot drinks, and music.
- Friday, December 6, 5:00-10:00 p.m. You must be 21 or older to purchase tickets and attend.
- Tickets purchased in advance online are \$90 for the public and \$75 for Members.
- Walk-up tickets purchased on the night of the event are \$100 for the public and \$90 for Members.
- All tickets include tokens for food from local food trucks and drinks at the bars.